

Community Visitors Scheme

CVS is a program funded by the Australian Government, which aims to enrich the quality of life of people by having social contact from a friendly community visitor.

How does the program work?

A community visitor is a volunteer who is matched with a senior and regularly visits their new friend in their home (normally fortnightly). Visits should be spent doing something you both enjoy such as chatting, playing a game of cards, or you may want to go for a short stroll or take a seat together in the garden.

Why join the program?

- Have a Community Visitor visit you at your home
- Make new friends
- Share your experiences
- Have fun
- If you have any concerns we may be able to help by referring you to other services.



Help at Home

If you're finding it harder to do the things you used to, you might need a bit of support at home. The Australian Government's **My Aged Care** can help you access services.

My Aged Care Phone: 1800 200 422

Help at home services may include:

Provided by **Connecting Community Services**

- Home Maintenance
- Home Modifications
- Individual Social Support

Referrals available to other providers:

- Domestic assistance (household jobs)
- Nursing and personal care
- Meals
- Transport
- Respite
- Specialised Support Services

Commonwealth Home Support Program (CHSP) helps older Australians access entry-level support services to live independently and safely at home.

Home Care Packages (HCP) are for those people with more complex care needs that go beyond what the CHSP program can provide.



CONNECTING
COMMUNITY SERVICES

1800 319 551

info@dnc.org.au

www.ccsd.org.au

31-33 Church Street, Dubbo



DUBBO NEIGHBOURHOOD CENTRE LTD.

SENIORS *Aged Services*

We offer services to help older people and people with disabilities including:

- Information and referrals
- home modifications and maintenance
- community activities & social support
- individual support services
- community visitors.

Connecting Community Services

1800 319 551

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Home Modifications

Home Modification services are subsidised by the government for eligible *Commonwealth Home Support Programme* (CHSP) clients generally up to 50% of cost, however there is some flexibility. Clients are provided with a free, no obligation quote for works.

Minor home modifications may include:

- ◆ Grab rails in shower/bathroom
- ◆ Internal / external ramps & rails
- ◆ Hand-held showers, lever tap turners
- ◆ Step modifications
- ◆ Installing wedges and small access ramps
- ◆ Installing lever door handles
- ◆ Removal of shower screens/doors and installation of weighted shower curtain
- ◆ Widening of pathways

Complex modifications require assessment by an Occupational Therapist, to ensure the modifications suit individual functional needs.

Dubbo Neighbourhood Centre - 02 6883 2300

*Builder, Kitchen Bathroom Laundry Renovator, carpenter
Contractor license no.
6591C*



Home & Garden Maintenance

Home Maintenance services are subsidised by the government for eligible CHSP clients. Clients can choose to have services on an agreed regular basis or as requested when the need arises (subject to availability).

Home maintenance may include:

- ◆ Security locks, repairing doors & window
- ◆ Repair flooring to fix slip and trip hazards
- ◆ Working-at-height related repairs or cleaning for client health and safety i.e. gutters, roofs, smoke alarms
- ◆ Other repairs & maintenance for safety.

Garden maintenance may include:

- ◆ Lawn mowing, spraying, pruning etc.

CHSP subsidised rates are available from \$25* p/h for rostered lawns clients. Home maintenance from \$55* p/h, plus tip fees and material costs if applicable. Additional charges apply where external contractors required.

Refer to the Price List for further information.

** Rates as at January 2022 subject to change.*



Individual Social Support (CHSP)

We offer social support to help you participate in community life and maintain social connections. CHSP Individual Social Support services include:

- **Accompanied activities:** such as to assist you through accompanied shopping, bill-paying, attendance at appointments etc. Negotiable contribution fee \$15 p/h.
- **Social visiting:** a volunteer or staff member will visit you in your home or call for a chat, this is a social visit and not for domestic or other services purposes. Voluntary contribution fee, suggestion \$5.00



Community Services

Our community Centre provides a contact point to connect people with information, services and their community. We provide:

- ◆ Information and referrals – if you are unsure of who to go to for service information and support we can help you
- ◆ Access to computers and the internet
- ◆ Information & social activities and events
- ◆ Volunteering opportunities
- ◆ Free food - limited supplies of bread & green produce is available for collection at 31-33 Church Street Dubbo on Mondays and Wednesdays from 1pm until it runs out
- ◆ Room hire available (rates apply).